



USI | URBAN STRATEGIES, INC.
Families at the Center of Results

Alicia Walter

Director of Operations - San Antonio/LEARN



Alicia Walter supports equity-focused, place-based initiatives that work to build healthy urban communities for the residents of San Antonio, through promoting sustainable development, and breaking the cycle of multi-generational poverty. She is also responsible for the training, implementation and technical support of our data integration platform, LEARN.

Ms. Walter's experience has included efforts of servicing high poverty communities in San Antonio for over twenty years. Using barriers identified by our families, has proved the catalyst to empower our residents to serve as the most powerful agents of change in their communities.

Serving as the Urban Strategies San Antonio Director of Operations by supporting USI's mission, history and practice through:

- Ensuring that program operations and strategic goals are in compliance with all contract requirements.
- Responsible for tracking, monitoring and reporting performance metrics to our funders and stakeholders;
- Communicate program results to the local community;
- Responsible for obtaining positive outcomes through the use of effective performance strategies and data management, USI's LEARN system;
- Strengthen existing partnerships and build new partnership in critical programming areas. Establish relationships with funders, political and community leaders to support the city-wide program expansion.
- Use external presence and relationships to garner new opportunities.

PROFESSIONAL EXPERIENCE

Urban Strategies, Inc.
Director of Operations/LEARN
2018 - Present

Senior Project Manager
2014 - 2018

Senior Case Manager
2013 - 2014

San Antonio Housing Authority Family Services Director
1996 - 2011

EDUCATION

Bachelors of Arts, Business, Texas A & M
1982